

Frequently Asked Questions (FAQ) – Hypercept™ GA AI Platform

1. General Information

Q: What is the Hypercept platform?

A: The Hypercept platform is designed to provide links to third-party **AI-powered tools** to assist optometrists and ophthalmologists in the US in analyzing **OCT images**. It also offers **educational resources** to raise awareness around Geographic Atrophy.

HYPERCEPT IS NOT A DIAGNOSTIC TOOL AND IS NOT INTENDED FOR DIAGNOSIS OR TREATMENT OF ANY DISEASE OR MEDICAL CONDITION. HYPERCEPT DOES NOT REPLACE A HEALTH CARE PROVIDER'S JUDGMENT, AND CONTENT PROVIDED ON HYPERCEPT DOES NOT CONSTITUTE MEDICAL ADVICE OR THE PRACTICE OF MEDICINE. HYPERCEPT IS ONLY INTENDED FOR USE IN THE UNITED STATES.

Q: Who is Hypercept for?

A: This platform is intended for **eye care professionals**, including **ophthalmologists and optometrists**, who want to explore AI-based tools to assist with **OCT image analysis**.

Q: How does the Hypercept platform work?

A: Once registered, users can explore **educational content**, navigate to **vendor platforms**, and test **AI-based OCT image analysis tools**.

2. Registration & Access

Q: How do I sign up?

A: Click the "**Sign Up**" button on the homepage and follow the registration process. You will need to verify your **email** and **NPI** before accessing the platform.

Q: Do I need an NPI to register?

A: Yes, an NPI is required for verification. If your NPI is not verified, you may need to contact support for assistance.

Q: What happens after I register?

A: Once registered, you will:

1. **Verify your email.**
2. **Complete your profile and onboarding steps.**
3. **Gain access to educational resources and links to third-party AI vendor websites.**

Q: How do I access the AI tools?

A: After logging in, navigate to the **Home** page. From there, you can **redirect to vendor platforms**, where you can test AI tools for **OCT image analysis**.

3. AI Tools & Functionality

Q: What AI tools are available?

A: Hypercept connects you to AI tools from the vendors **DeepEye, RetinAI, and Altris AI**. Each tool has unique capabilities for assisting with **OCT scan analysis**.

Q: Can I upload OCT scans to the Hypercept platform?

A: No, **OCT scans are uploaded directly to the vendor platforms**, not this platform. Once redirected, each vendor's AI tool provides processing and analysis within their own system.

Q: Will the Hypercept platform provide a diagnosis?

A: No, Hypercept is not a diagnostic tool and is not intended for diagnosis or treatment of any disease or medical condition. Hypercept does not replace a healthcare provider's judgment, and content provided on Hypercept does not constitute medical advice or the practice of medicine.

Q: How do I know which AI tool to use?

A: Each vendor provides an overview of their tool's functionality. You can also refer to the **educational content** and **vendor landing pages** to learn more about their capabilities

4. Educational Content & Training

Q: What educational resources are available?

A: The platform provides **articles, case studies, and training materials** to help you understand **GA biomarkers and AI-assisted OCT image analysis**.

Q: Can I save or download educational materials?

A: Some materials will be available for download, while others may be viewable only within the platform.

5. Vendor Platforms & SSO (Single Sign-On)

Q: How do I access vendor AI tools?

A: Once logged in, navigate to the **AI Marketplace** and select a vendor's tool. You will be redirected to their platform, where you can sign in and use their AI-powered analysis.

Q: Will I need separate credentials for each vendor?

A: - **DeepEye & Altris AI** support **SSO (Single Sign-On)**, meaning you can access them directly from this platform.

- **RetinAI does not support SSO**, so you will need to create an account separately on their platform.

Q: What happens if I have issues accessing a vendor tool?

A: If you experience issues, you can **contact the vendor's support team** directly via their landing page, or reach out to **Astellas support** for assistance.

6. Data Privacy & Security

Q: What data is stored on this platform?

A: This platform does **not store patient data or OCT scans**. Any scans you upload are processed directly on **vendor platforms**, not within this system. However, the platform **may store limited personal information** required to support your account and activity on

the platform (e.g., name, email, preferences), in line with the Astellas [Privacy Policy](#). For more details, please refer to the full Privacy Notice.

Q: How is my information processed?

A: The Hypercept platform uses your personal information in accordance with the Astellas Privacy Policy, which can be found [here](#).

Q: Can I delete my account?

A: Yes, if you wish to delete your account, you can submit a request through your profile settings. A support request will be sent to **Astellas Support** for final processing.

7. Support & Feedback

Q: Who do I contact for technical support?

A: You can reach out to **Astellas Support** via the "**Support**" section on the platform for issues related to registration, access, or general platform navigation.

Q: Can I provide feedback on the AI tools?

A: Yes! Your feedback is valuable in shaping future updates. You can submit feedback via **the Hypercept contact us email address: support@hypercept-ga.com** or directly to the AI vendors (contact emails listed on the vendor overview pages).

Q: Will the Hypercept platform continue to evolve?

A: Yes! We are actively gathering feedback to refine and improve the user experience. Future versions may include **more AI vendors, expanded content, and enhanced platform features**.